



PRESS RELEASE

HSA Opens Two Claims Intake Centers to Assist Insured Impacted by Hurricane Irene and Related Floods

September 2011:

To respond to the recent impacts of Hurricane Irene, HSA has opened two new claims intake centers in Charlotte, North Carolina and Edison, New Jersey to quickly address the demand of the insured affected by windstorm and water damage. HSA understands that effective response is the key to rapid assessment following a major event, and has deployed an experienced Catastrophe Team of engineers, scientists and technicians throughout the eastern seaboard to respond to these areas devastated by unprecedented flood and storm activity. The Charlotte Intake Center will handle North Carolina, South Carolina and Virginia claims; the Edison Intake Center handling Maryland, Pennsylvania, New Jersey, and New York claims. Our forensics team will then be dispatched to areas of critical need to determine the origin and extent of damage and identify recovery mechanisms that will help insurers fulfill their mission of restoring people's lives.

HSA's Catastrophe Response Team can be accessed 24/7 to respond to your assignments. Please contact our Charlotte, NC Intake Center: (NC, SC, & VA Claims) at (704) 676-0048 or via email at dbalentine@hsa-env.com. For the Edison, NJ Intake Center (MD,PA,NJ,NY Claims) contact (732) 225-0308 or rsnyder@croworld.com.

ABOUT HSA

For over 20 years, HSA has offered comprehensive catastrophe claims response services to insurance and private party clientele. With 300 professionals in offices located throughout the southeastern United States, HSA provides specialized catastrophe response services including: structural damage assessments; geotechnical evaluations; wind damage assessments; storm surge assessments; wind vs. surge/flood determinations; moisture intrusion analysis; indoor air quality monitoring; construction defects analysis; and environmental site assessments. Our combined years of relevant experience in the fields of forensic engineering, make HSA particularly well suited to provide the broad range of response services needed to deal with the aftermath of catastrophic events.

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FOR RELEASE: SEPTEMBER 2011